

# Truro City Council

## PRESS RELEASE



**For Immediate Release. Friday 3<sup>rd</sup> July 2020.**

### **Truro's Mayor welcomes the re-opening of Truro information Visitor Centre**

Mayor of Truro Bert Biscoe recently visited the newly re opened Visitor information centre to welcome back the staff and customers. The Visit Truro team have worked hard to implement Government guidance and have completed all risk assessments to reassure customers both an enjoyable and safe visiting experience.

The Centre is operated by Truro City Council. It not only answers enquiries from visitors but also residents of Truro and Cornwall who are either planning their days out or looking for further information on the City and its services.

Since it relocated nearly two year ago the retail offer has expanded and is now popular for seeking out that unique Cornish gift, with ninety five percent of products being sourced from local Cornish businesses.

***Mayor of Truro, Bert Biscoe, said:***

'I'm very glad to see the Truro Information Centre open again. Since it moved into its present premises in Boscawen Street many more people now use it. It is as useful for local people as for visitors. The City Council took over a rundown building – a small gem of Truro's 1960's architectural community – and with a few deft touches of design and common sense, has made it a hub for the town.'

***Abi Steel Visit Truro Manager said:***

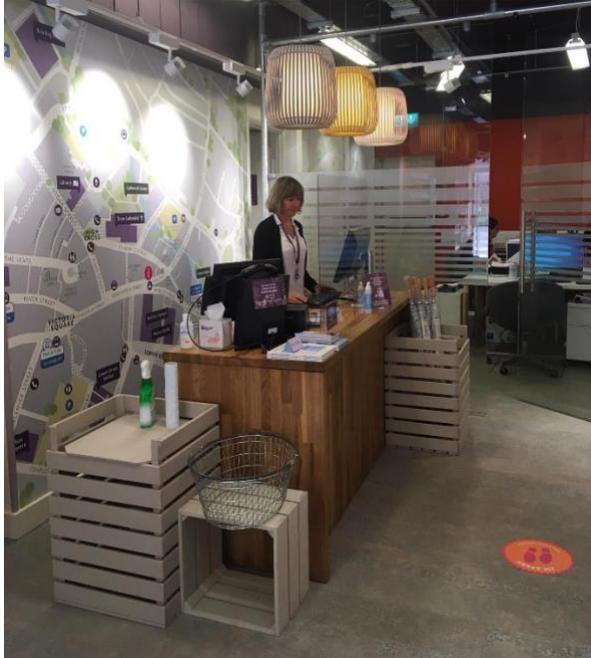
During the lock down period we used the Visit Truro website to create useful information about services available to residents including the city's takeaway food offer. We are a call centre, a communications centre, an information centre and as we see it a Customer service desk for the town.

***Retail Manager – Kathryn Follett said:***

We are very pleased to be back to assist those who need our help, whether it is residents or visitors to our City.

Whilst we have not been able to be in person at the TIC in these past months we have been actively working as a team to provide a service via email, phone and social media and to continue to be a familiar point of contact.

These past weeks have also given us the opportunity to look, assess and look to evolve the centre for the future.



### Editors notes

For further information please go to [www.visittruro.org.uk](http://www.visittruro.org.uk)

The Visitor information centre is open 9.30am-4.30pm Monday to Saturday and can also be contacted through our social media platforms.